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COMPLETE

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Page 2: About Agencies Scheduled for Study

Q1 Please share any comments, suggestions or concerns you may have about these agencies, including any observations about the way the agency shares information online. Please note your responses will be posted online and may be included in a Committee report.

Health & Human Services, Department of

The Department of Health and Human Services is not giving out engagement surveys for employees to complete and rate upper management. It has been over a year since an engagement survey has been given out to employees. I would suggest that the agency find a survey agency to conduct an engagement survey so that the employees on the front line can be heard and certain things be addressed with upper management. There have been complaints made to HR some employees have transferred and others have quit. Meanwhile, employees' performance is being assessed several times a month in some BabyNet offices, but supervisors and upper management are not being rated by employees. We were told that there would be a round table discussion to take place, but no one has been to the offices to discuss topics and concerns. Some BabyNet offices are understaffed which is causing a delay in services being provided to families in a timely manner. I would recommend that BabyNet offices be fully staffed so that families can receive services within the expected timeline. Families are now having to wait a month to be seen in some BabyNet offices. Some BabyNet offices are constantly short on supplies such as stamps and BDI-2 evaluations. Several phone calls and emails are having to be made to get the supplies that are needed for the office. Employees voices are not being heard.

Page 3: There are three questions seeking general information.

Q2 What is your age?

55-64 years old

Q3 Which best describes your current role?

State employee of an agency currently under study by the House Legislative Oversight Committee

Q4 In which county do you live?

Respondent skipped this question
